



THE MASSACHUSETTS RESILIENCY CENTER FAQ SHEET

The Victim and Witness Assistance Board, which governs the Massachusetts Office for Victim Assistance (MOVA), selected Boston Medical Center (BMC) to manage operations of a Massachusetts Resiliency Center to assist victims of the 2013 Boston Marathon terrorist attacks. In anticipation of the Center's opening in summer 2014, the following FAQ sheet was created to provide basic information regarding the center, its operations and how to access services. Please call MOVA at (617) 586-1340 for more information.

WHAT IS THE RESILIENCY CENTER?

The Resiliency Center is a central resource hub to connect those impacted by the Boston Marathon bombings or events that followed to a wide range of services available to assist in their recovery and to connect these individuals with each other. Services including expert trauma, mental health, hearing loss, and other specialized rehabilitation services will be made available to individuals in or around their local communities or via technology (such as webinars and video/tele-conferencing) to ensure access to all services regardless of location. In addition to service delivery the center will further support the community of those impacted by providing opportunities for survivors to connect to each other.

WHO IS ELIGIBLE TO ACCESS RESILIENCY CENTER SERVICES?

Resiliency center services and activities are available free-of-charge to anyone impacted by the Boston Marathon bombings including the families of those killed, individuals who were physically injured and their family members, individuals in the area of the bombing or events that followed in Cambridge and Watertown, who may have suffered trauma from witnessing or experience the events, professional and non-professional first responders, and others who by virtue of their unique history may have been triggered or traumatized by these events. For further information about eligibility, please contact the Resiliency Center at (844) STRONG1 (844-787-6641) or by email at Stacey.Corin@state.ma.us.

HOW CAN SERVICES BE ACCESSED?

Victim/Survivor Navigators will be available at the Boston Medical Center (BMC) campus through 2014 until a permanent location is selected by a victim advisory panel. Parties interested in accessing services should call (844) STRONG1 (844-787-6641) to speak with a Navigator who can connect them with Resiliency Center staff and the broad network of specialized providers and services in their local communities available.

WHERE WILL THE RESILIENCY CENTER BE LOCATED?

A primary criteria for the Resiliency Center was a commitment to including impacted individuals and their families in the planning, policies, and development of the Resiliency Center. Before determining the final location of the Resiliency Center, they wish to gain valuable feedback from individuals who will

be using it. An advisory panel of survivors will assist in the development and growth of the center in the years to come. The first task of the advisory panel will be to inform the final location of the Resiliency Center. To learn more about the Advisory Panel, contact the Victim/Survivor Navigators who will either provide the information you are seeking or connect you with Resiliency Center staff for the information.

WHAT OTHER SERVICES ARE AVAILABLE TO THOSE IMPACTED BY THE BOSTON MARATHON BOMBINGS?

The Resiliency Center is the latest of approved services being administered by MOVA in response to the Boston Marathon bombing attacks. In addition to the center, counselling, behavioral health supports, traumatic brain injury services, and deaf and hard of hearing services have been created and are currently available. All services can be accessed through the Resiliency Center by calling (844) STRONG1 (844-787-6641) or by visiting MOVA's website at www.mass.gov/mova.

HOW IS THE RESILIENCY CENTER FUNDED?

The Massachusetts Office of Victim Assistance (MOVA) secured funding from the Antiterrorism Emergency Assistance Program Grant (AEAP) administered by the U.S. Department of Justice, Office for Victims of Crime (OVC). This funding is used to provide long-term support services to those impacted by the Boston Marathon bombings and events that followed during the pursuit and apprehension of the suspects. It is important to acknowledge that these funds are not permitted for direct cash assistance, but rather to develop and sustain direct victim services such as legal, social, employment, educational and behavioral health needs of all victims and witnesses. Funding to support the Resiliency Center was included in this grant through June 30, 2016.